

DCP 446 – Emergency Disconnections

Legal Text

Amend Schedule 2B (National Terms of Connection), Section 2, Paragraph 7 as follows:

7. *Cutting off the supply.* We may cut off the flow of electricity through the connection where we are entitled to do so under the general law. We may also cut off the flow of electricity where we are required to do so under a contract with an electricity supplier or because of the electricity industry arrangements under which we operate in accordance with our licence. If we have to cut off the premises as a result of your acts, omissions or breaches (including but not limited to safety reasons or at the request of the emergency services), and if we (acting reasonably) consider it appropriate to charge you, then you will pay on demand our reasonable costs and expenses for cutting off the premises and (if required) for re-establishing the supply to the premises. If a new connection is subsequently required, connection charges may apply.

Amend Schedule 2B (National Terms of Connection), Section 3, Clauses 5.7-5.9 as follows:

- 5.7 If the Company De-energises the Connection Point:
- (a) _____ at the request of the Customer; or
- (b) _____ as a result of the acts, omissions or breaches of the Customer (including for safety reasons or at the request of the emergency services), and if the Company (acting reasonably) considers it appropriate to charge the Customer,
- then the Customer shall pay to the Company on demand an amount equal to the reasonable~~any~~ costs and expenses incurred by the Company as a result of such De-energisation and any subsequent Re-energisation.
- 5.8 If the Company De-energises the Connection Point at the request of the Customer, the Company shall Re-energise the Connection Point as soon as reasonably practicable after being instructed to do so by the Customer or the Registrant (provided that the Customer has first paid any amount demanded under Clause 5.7). If the Company De-energises

the Connection Point at the request of the Registrant, the Company shall Re-energise the Connection Point as soon as reasonably practicable after being instructed to do so by the Registrant.

- 5.9 Where the Connection Point is De-energised otherwise than pursuant to Clause 5.2, the Company shall Re-energise the Connection Point as quickly as reasonably practicable after the circumstances leading to the De-energisation have ceased to exist (provided that the Customer has first paid any amount demanded under Clause 5.7, if that Clause applies).

Amend Schedule 2B (National Terms of Connection), Section 3, Clause 6.3 as follows:

- 6.3 The Company shall be entitled to Disconnect the Connection Point where it is permitted to do so in accordance with the Act or the Electricity Distribution Licence (including if the Company reasonably considers it necessary to do so for safety reasons or at the request of the emergency services). Where such Disconnection was safety reasons were the result of the Customer's acts, ~~or~~ omissions or breaches, and if the Company (acting reasonably) considers it appropriate to charge the Customer, then the Customer shall pay to the Company ~~forthwith up~~ on demand an amount equal to the reasonable costs and expenses incurred by the Company in undertaking the Disconnection. If a new connection is subsequently required, connection charges may apply.

Amend Schedule 2B (National Terms of Connection), Section 4, Clauses 5.7-5.9 as follows:

- 5.7 If the Company De-energises the Connection Point:
- (a) at the request of the Customer; ~~or~~
 - (b) as a result of the acts, omissions or breaches of the Customer (including for safety reasons or at the request of the emergency services), and if the Company (acting reasonably) considers it appropriate to charge the Customer,

then the Customer shall pay to the Company on demand an amount equal to the reasonable~~any~~ costs and expenses incurred by the Company as a result of such De-energisation and any subsequent Re-energisation.

5.8 If the Company De-energises the Connection Point at the request of the Customer, the Company shall Re-energise the Connection Point as soon as reasonably practicable after being instructed to do so by the Customer or the Registrant (provided that the Customer has first paid any amount demanded under Clause 5.7). If the Company De-energises the Connection Point at the request of the Registrant, the Company shall Re-energise the Connection Point as soon as reasonably practicable after being instructed to do so by the Registrant.

5.9 Where the Connection Point is De-energised otherwise than pursuant to Clause 5.2, the Company shall Re-energise the Connection Point as quickly as reasonably practicable after the circumstances leading to the De-energisation have ceased to exist (provided that the Customer has first paid any amount demanded under Clause 5.7, if that Clause applies).

Amend Schedule 2B (National Terms of Connection), Section 4, Clause 6.3 as follows:

6.3 The Company shall be entitled to Disconnect the Connection Point where it is permitted to do so in accordance with the Act or the Electricity Distribution Licence (including if the Company reasonably considers it necessary to do so for safety reasons or at the request of the emergency services). Where such Disconnection was~~safety reasons were~~ the result of the Customer's acts, ~~or~~ omissions or breaches, and if the Company (acting reasonably) considers it appropriate to charge the Customer, then the Customer shall pay to the Company ~~forthwith up~~ on demand an amount equal to the reasonable costs and expenses incurred by the Company in undertaking the Disconnection. If a new connection is subsequently required, connection charges may apply.

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